



WASTE MANAGEMENT TECHNOLOGY

QUALITY POLICY

The WMT Board recognises the importance of achieving high standards of quality, safety, health and environmental care. This standard setting maintains the confidence of our customers, regulators and the communities where we work. Good quality performance is a prerequisite of commercial success.

Our quality policy is that we will:

- Ensure that customer expectations are met or exceeded through the application of continual improvement of working practices and development of personnel to ensure that all WMT employees achieve their full potential.
- Make all employees of WMT aware of the importance of the management system and of their individual responsibilities to ensure that they maintain and, where possible, improve standards, efficiency, safety and overall cost effectiveness to aid improvement of the management system and business performance.
- Operate safely and in compliance with relevant HS&E legislation.
- Continually improve our environmental management processes to ensure that they meet our customer, environmental and other regulatory requirements as well as internal standards.
- Ensure that our employees and contractors are chosen on the basis of their skills and experience and are provided with appropriate information and training so that they are suitably qualified and experienced for the tasks they undertake.
- Publish our performance, including achievement against Key Performance Indicators, and analyse it in order to continually improve the WMT management system and business performance
- Adopt the International Standard BS EN ISO 9001:2000 because it promotes a process approach to the development, implementation and improvement of the effectiveness of a quality management system
- Aim for independent certification of our management systems.

Ultimate responsibility for WMT Quality performance rests with the Board. The tasks of implementing the Board's Quality policy are delegated through the CEO, Executive Directors and line managers at all levels to all our employees, contractors and visitors under our control. The Board has tasked me with providing overall scrutiny of, and support for, our quality management system, as defined in the WMT Management Manual and reviewed in accordance with the ISO9001:2000 standard.

Our arrangements to meet these commitments are based on the philosophy behind ISO 9001, ISO 14001 and HSG65.

Dave Lee
Operations Director, WMT

April 2007